

What is LUSU Education and Support?

We're the academic and welfare sector of LUSU and assist students on a one-to-one casework basis as well as local and national campaigning and policy development.

Our Advice UK accredited team comprises of the Education and Support Manager and 3 one-to-one casework advisers who can assist on issues surrounding academic rights, Academic misconduct, disciplinaries, accommodation issues and mediation, welfare and employment rights, and we have a fully qualified debt counsellor who can assist with debt management, welfare benefits and consumer rights issues. We also have close working links with the local solicitors firm in Lancaster who offers free legal surgeries within the department.

Our multi-talented team also work closely with the Full-time Officers to assist with student facing awareness campaigns, including; wellbeing, physical and mental health, equality, diversity, academic rights, human rights, liberation and sexual health as well as spear-heading the Lancashire Easy Tiger sensible drinking campaign. We also work collaboratively with other departments of LUSU to enhance the Postgraduate representation within the University and ensure that international student engagement is high on the agenda.

With LUSU being a political organisation with over 150 officers, the Education and Support team also assist with the development of internal policy as well deciphering and understanding of HE policy development and Lancaster University political decisions. So whether it is working with NUS to understand the effects of National policies or utilising the networks we have within the University, the Education and Support ensure that each of the officers are aware of decisions and policies that affect them and the student body.