

JOB DESCRIPTION Faculty Enterprise Coordinator Vacancy Ref: N651

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The overall function of this position is to work with the Associate Dean of External Relations & Enterprise and other members of the Faculty Enterprise Team to coordinate and administer the information, activities, communications and events associated with the Faculty Enterprise Centre. A high level of customer service is expected in all aspects of the role.

1. LIAISON

- Act as a first point of contact for the Faculty Enterprise Centre; dealing with queries where possible, otherwise re-directing to the appropriate person.
- Liaise effectively with internal and external contacts, and assist with the organisation of visits to the Centre by visitors both internal and external.
- Respond to enquiries from external organisations and representatives and assist in the communication between the Faculty Enterprise Centre and the wider University (students and staff).

2. ADMINISTRATIVE SUPPORT FOR FACULTY ENTERPRISE CENTRE

• General administration and secretarial support to the Faculty Enterprise Centre staff including arranging travel, accommodation, meeting rooms and general catering for the Enterprise Centre and visitors.

- Draft, co-ordinate and assist in the preparation of marketing material, presentation materials and the maintenance of the Faculty Enterprise Centre website; aligned to the University's marketing and promotional strategies and liaison with the University's web team as appropriate.
- Maintenance of the Faculty Enterprise Centre's Customer Management system.
- Service meetings, including preparation of meeting papers, creation and distribution of agendas, and taking minutes.
- Assist and support in the preparation and delivery of conferences and workshops, producing relevant materials and website support.
- Maintain shared administrative systems relating to the Faculty Enterprise Centre.

3. PA TO ASSOCIATE DEAN FOR EXTERNAL RELATIONS & ENTERPRISE

- Provide a high level confidential and professional PA support service to the Associate Dean of External Relations & Enterprise.
- Maintain a daily schedule (electronic) of the Associate Dean's commitments.
- Arrange and coordinate all appointments and meetings for the Associate Dean.
- Prepare all papers, in advance, for attendance at meetings and other commitments.
- Prepare documentation as requested by the Associate Dean.
- Make all logistical arrangements, including travel, for the Associate Dean.
- Correspond with PhD students of the Associate Dean to arrange appropriate supervision.
- Ensure that information of a confidential nature is kept confidential and is not disclosed either inside or outside work.