<table>
<thead>
<tr>
<th>Criteria</th>
<th>Essential/ Desirable</th>
<th>* Application Form / Supporting Statements/ Interview</th>
</tr>
</thead>
<tbody>
<tr>
<td>Experience of food preparation and/or service, or working in café, bar, restaurant or other retail environment.</td>
<td>Essential</td>
<td>Application Form / Interview</td>
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<tr>
<td>Excellent customer service and communication skills</td>
<td>Essential</td>
<td>Supporting Statements/ Interview</td>
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<tr>
<td>Attention to detail and ability to follow instructions</td>
<td>Essential</td>
<td>Supporting Statements/ Interview</td>
</tr>
<tr>
<td>Able to undertake physical lifting</td>
<td>Essential</td>
<td>Interview</td>
</tr>
<tr>
<td>Ability to work under pressure</td>
<td>Essential</td>
<td>Supporting Statements/ Interview</td>
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<tr>
<td>Flexibility and in particular willingness to work evenings and weekends</td>
<td>Essential</td>
<td>Supporting Statements/ Interview</td>
</tr>
<tr>
<td>Proven Reliability and Responsibility</td>
<td>Essential</td>
<td>Supporting Statements/ Interview</td>
</tr>
<tr>
<td>The ability to work as an effective team player</td>
<td>Essential</td>
<td>Supporting Statements/ Interview</td>
</tr>
<tr>
<td>An interest in working and developing a career in the food, beverage and retail industry</td>
<td>Essential</td>
<td>Supporting Statements/ Interview</td>
</tr>
</tbody>
</table>

- **Application Form** – assessed against the application form, curriculum vitae and letter of support. Applicants will not be asked to answer a specific supporting statement. Normally used to evaluate factual evidence e.g. award of a qualification. Will be “scored” as part of the shortlisting process.
- **Supporting Statements** - applicants are asked to provide a statement to demonstrate how they meet the criteria. The response will be “scored” as part of the shortlisting process.
- **Interview** – assessed during the interview process by either competency based interview questions, tests, presentation etc.