**JOB DESCRIPTION**

Vacancy Ref: A3620

<table>
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<th>Job Title:</th>
<th>Developer</th>
<th>Present Grade:</th>
<th>6P</th>
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**Department:**  ISS

**Directly responsible to:**  Head of innovation and Mobile Development

**Supervisory responsibility for:**  Variable according to assignment

**Other Contacts**

**Internal:**  Staff and students, other ISS and professional services staff, directors of faculty and professional services

**External:**  External service providers and suppliers, contract staff, application technical groups, external project teams

**Major Duties:**

1. Maintaining and developing new and existing software applications, solutions and appropriate documentation using an agile product-based approach to applications development.

2. To proactively create new and work with existing application data feeds, APIs and other mechanisms to create new applications and services

3. To assist and support in the day to day project management of software development projects where appropriate

4. To provide technical support for the installation and operation of systems supported and operated in your area. Included in this are associated project planning and user training responsibilities.

5. To actively assist and support users in making effective use of IT systems through personalised 1 to 1 training, assisting with setting up internal training courses and personal technical support

6. Making or organising operating changes as necessary and subsequently to assist client sections in extending these new facilities for distributed use over the campus network

7. To accept responsibility for the quality and functional performance of software applications and services.

8. To contribute to the promotion of knowledge exchange activity both internally within the University and externally to the local community.

9. To work and liaise with external bodies on the specification, evaluation and acceptance of software

10. To attend and report to internal and external meetings as directed, representing the Division

11. To perform such other duties, appropriate to the grade, as may be directed by the Director of Information Systems Services or nominated representative