

# JOB DESCRIPTION Process Administrator and Divisional Officer, Human Resources Vacancy Ref: N279R

 Job Title:
 Process Administrator and Divisional Officer
 Present Grade: 6S

 Department/College:
 Human Resources

 Directly responsible to:
 Head of Service Delivery

 Supervisory responsibility for:
 HR Assistant (Reception), HR Assistant (Data), Development Programme

Coordinator

#### Other contacts

Internal:

Includes: All Divisional staff, Central University Administration, FOI/DPA applicants.

External:

Includes; FOI/DPA applicants, Departmental guests, clients, visitors and suppliers.

### **Maior Duties:**

#### The Role:

Working closely with the Head of HR Service Delivery to provide a high level of administrative support for the day to day activities of the Division specifically providing an efficient and responsive service to internal teams: OED, Safety and Well-Being, Service Delivery, Partners and Management team. The post is pivotal to the operation of the Division providing support for; the review and documentation of HR processes; web-site structure; the coordination of ad-hoc projects; communications; liaison with university administration and other divisional administration.

## **Major Duties:**

- 1. To lead the divisional administration team and ensure the provision of support to staff/teams within the Division, including work allocation and undertaking performance and development reviews (PDR),
- 2. Undertake analysis of processes within the Division including: undertaking options analysis, conducting effective stakeholder engagement, impact assessments and the production of appropriate documentation eg process descriptions, risk registers, user guides and visio charts.
- 3. To be responsible for the daily operation of specified processes eg Points Based Immigration and Vetting and Barring Schemes acting as a point of reference for others,
- 4. To act as DPA/FOI contact for the Division and ensure responses are made within the appropriate timeframes,
- 5. To provide a support service to the Director of HR and members of the Management Team including management of diaries/supporting correspondence, arranging meetings, production of draft papers for HR committees, obtaining and preparing briefing materials,
- 6. To be responsible for the development and maintenance of the structure of the HR website to enable the update of pages by Divisional teams,
- 7. To provide support for major initiatives such as international visits and graduation ceremonies and to assist with the planning and co-ordination of ad-hoc projects,
- 8. To be responsible for the security and maintenance of the physical resources of the Division. To coordinate room allocations, room moves, and furniture sourcing and delivery. To maintain an inventory of resources,
- 9. To be responsible for drafting internal communications eg HoD newsletters,
- 10. To undertake DSE assessments for all HR Staff,
- 11. To be the Divisional Representative for other administrative areas eg Finance, ensuring that processing duties are effectively delegated wherever possible,
- 12. To be responsible for organising and servicing Divisional events eg communications meetings,

- 13. To be responsible for the recording of sickness absence and any other delegated actions in relation to the HR/Payroll system,
- 14. To arrange and provide support and cover for other members of the administration team during busy periods and holiday times,
- 15. To undertake any other duties appropriate to the grade of the post as required by the Head of HR Service Delivery or nominee,